



SANAD



SANAD APP

How to Guide

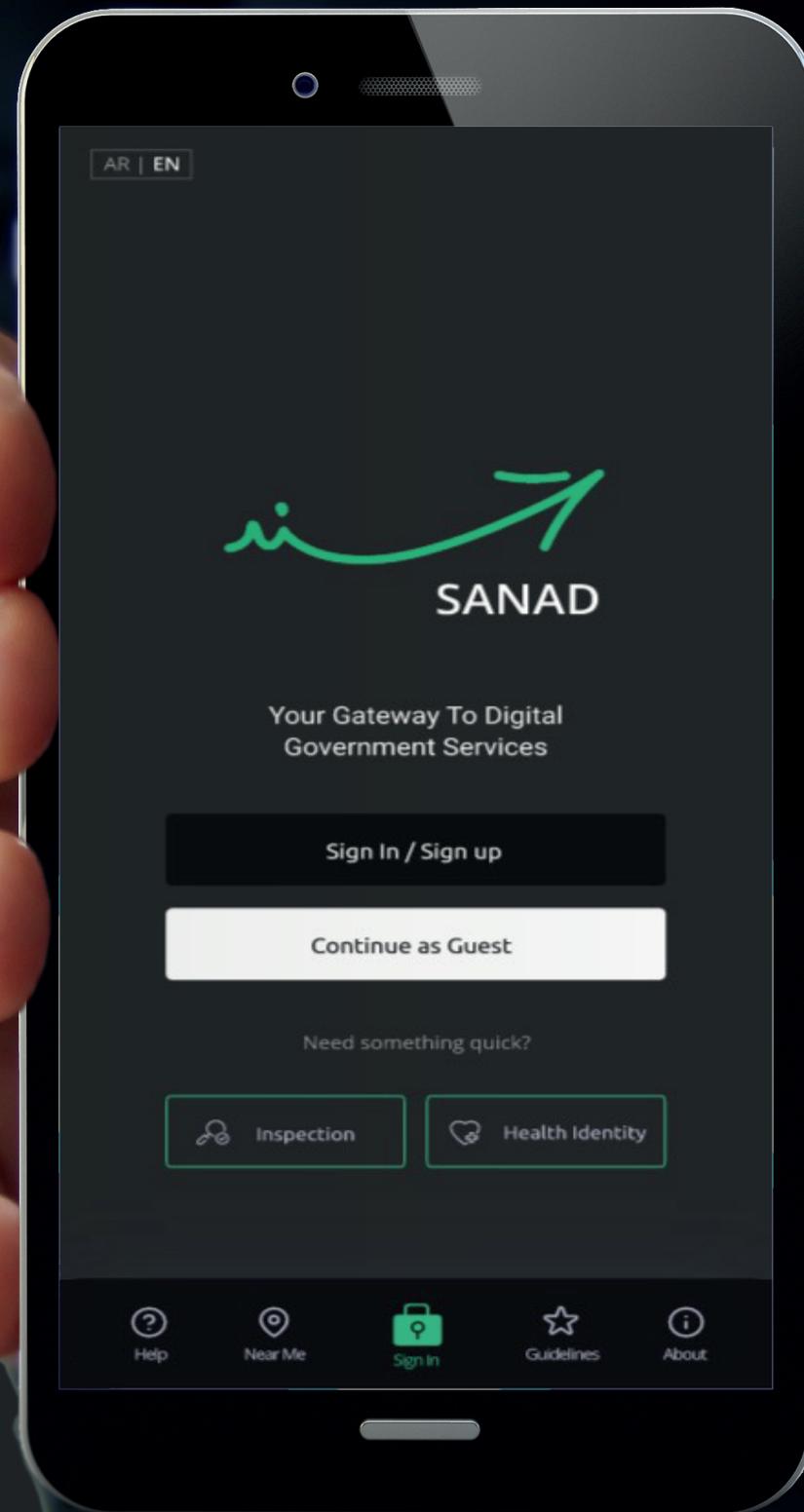


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Y o u r
Government
Gateway
To Digital
Services



3 Steps to Start Enjoying Sanad app!

All you need is a smartphone with an active mobile number, email address, your National ID number and an internet connection

**Download
Sanad app**
From all stores



**L a u n c h
Sanad app**
Complete the
Registration Process

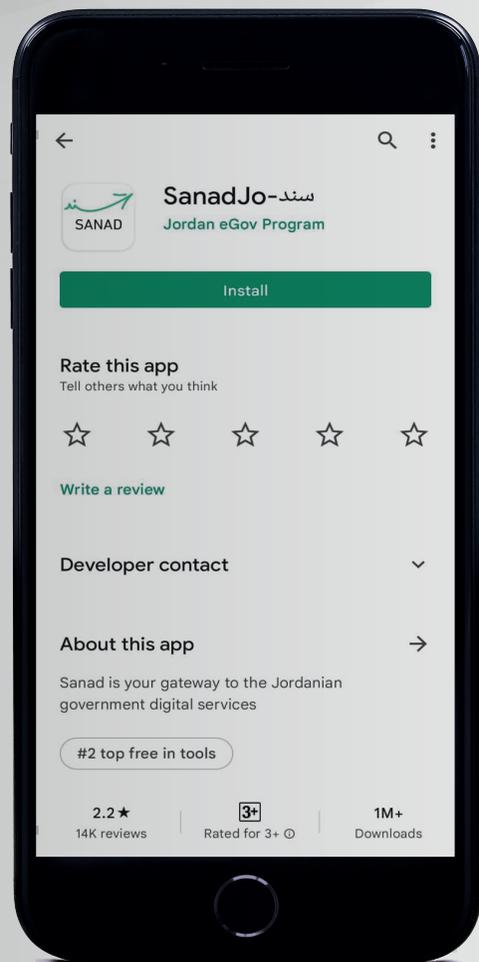


**You Are
Good To Go!**
Now you can access
all services.

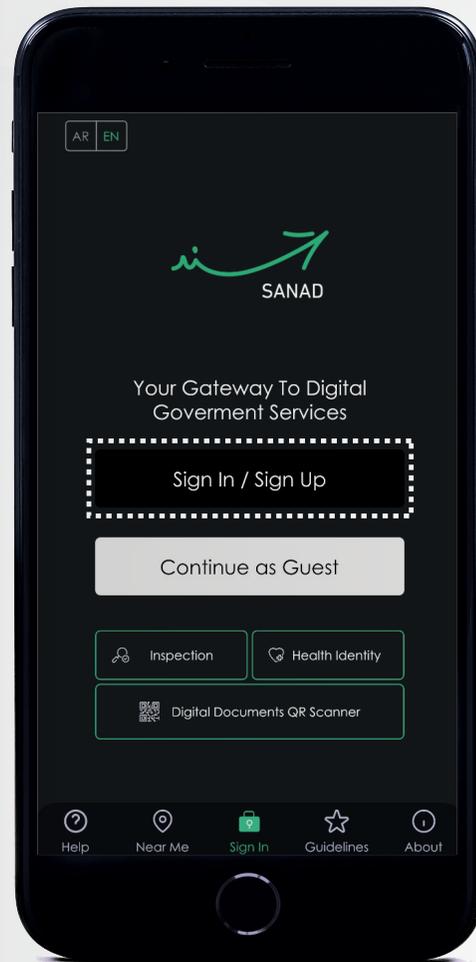


For more information, visit <https://sanad.jo>

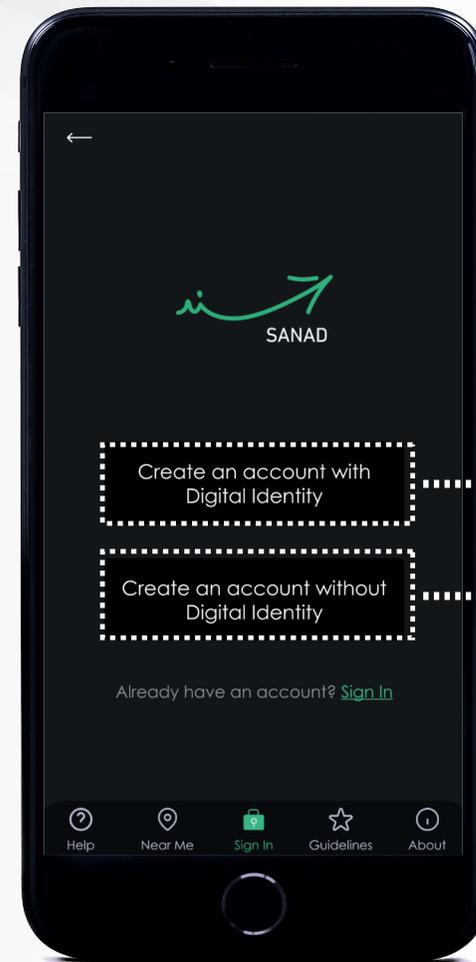
Step by Step Instructions !



Download



Setup



Sign in/up



with Digital Identity



without Digital Identity

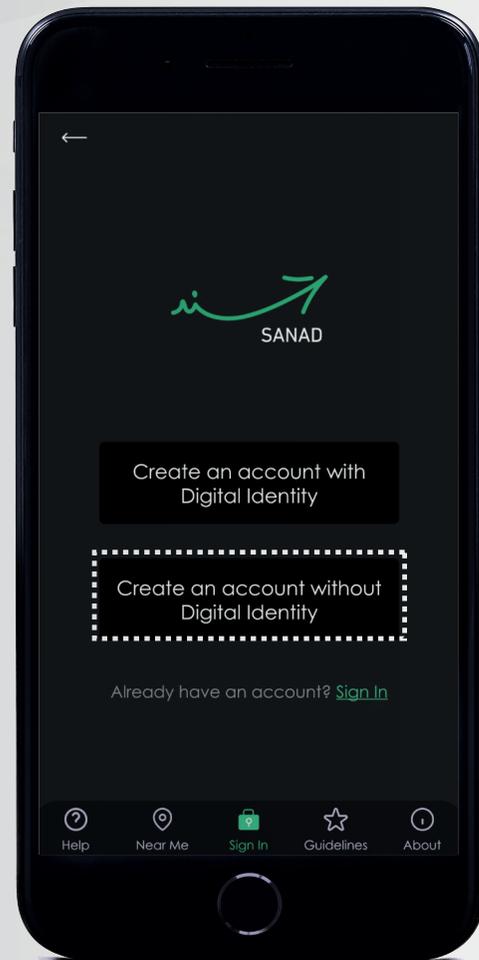


Downloading **Sanad** app

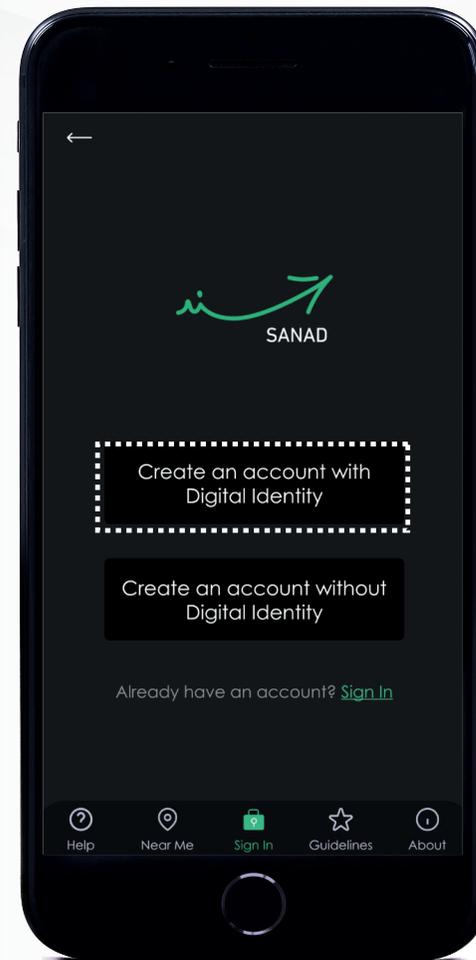
Visit any of the stores and download Sanad app or Scan one of the **QR** codes



Choose your **Sanad** Account



without
Digital Identity



with
Digital Identity



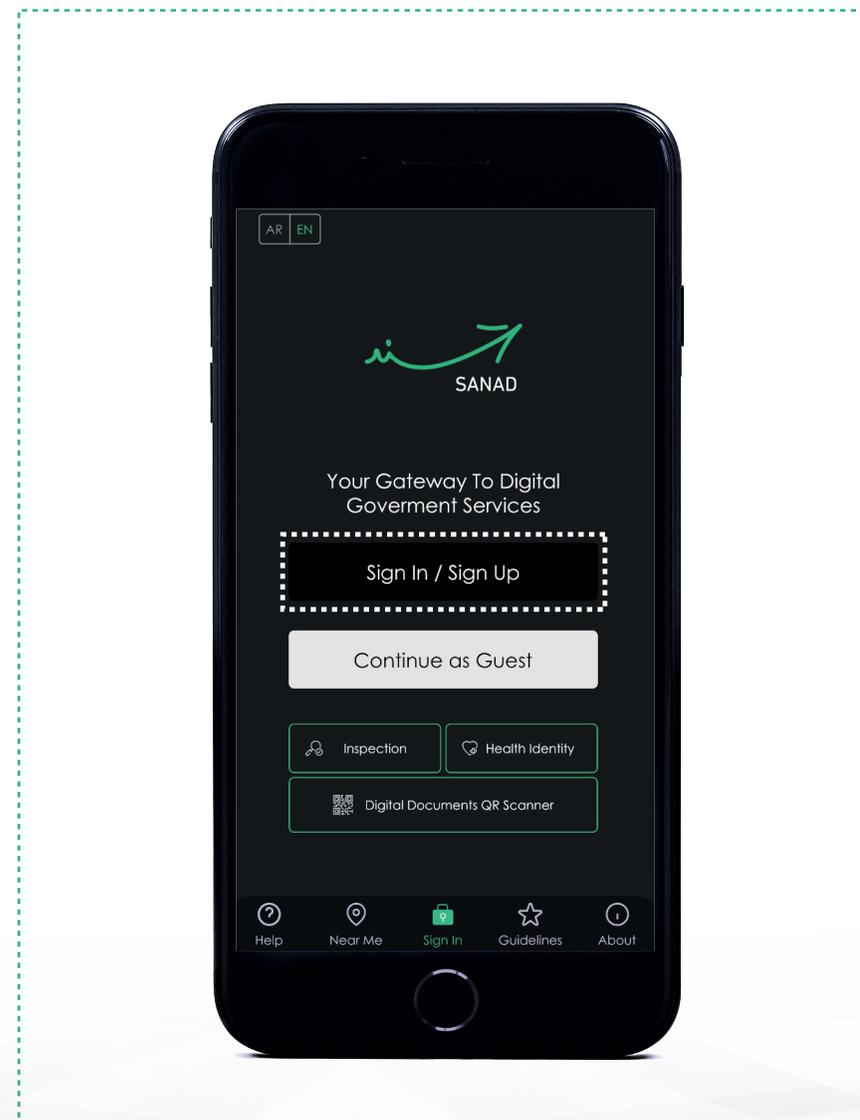
Setup your **Sanad** account

With Digital Identity

01-Visit one of **Sanad** stations



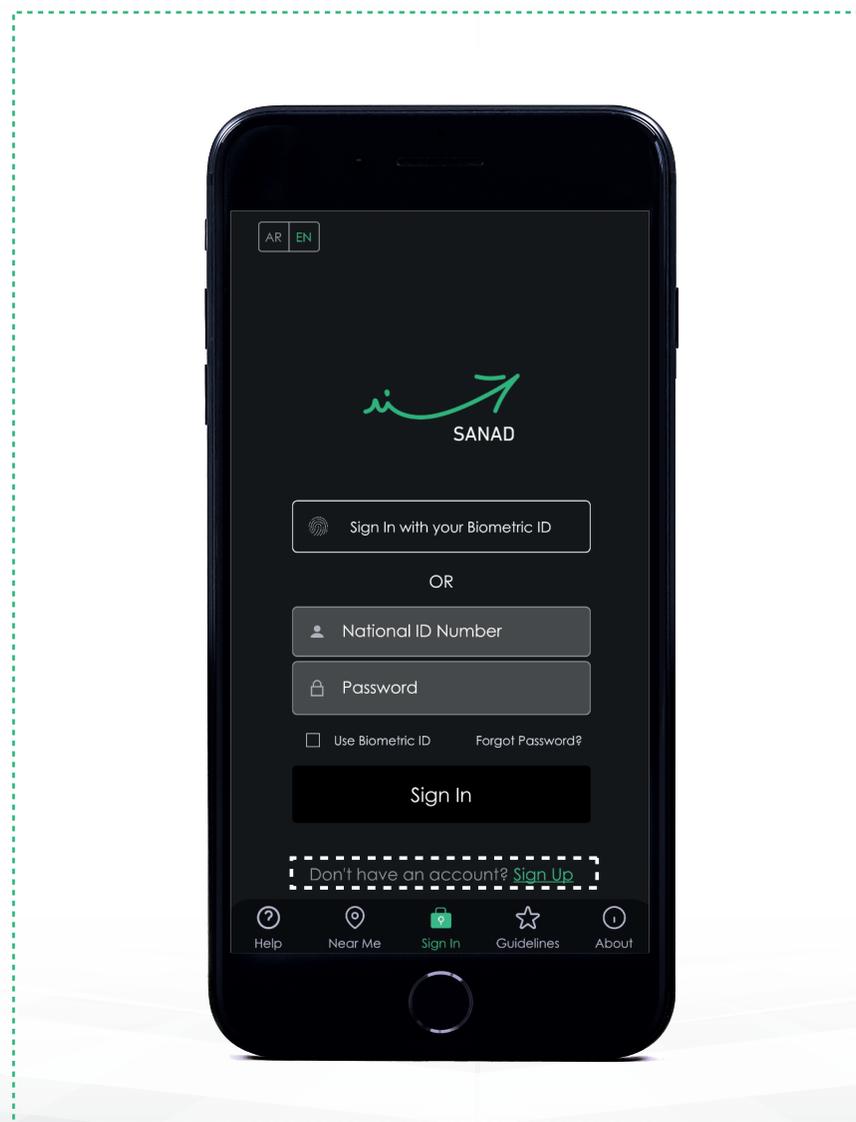
02-Launch **Sanad** app And click on “**Sign In / Sign-Up**”



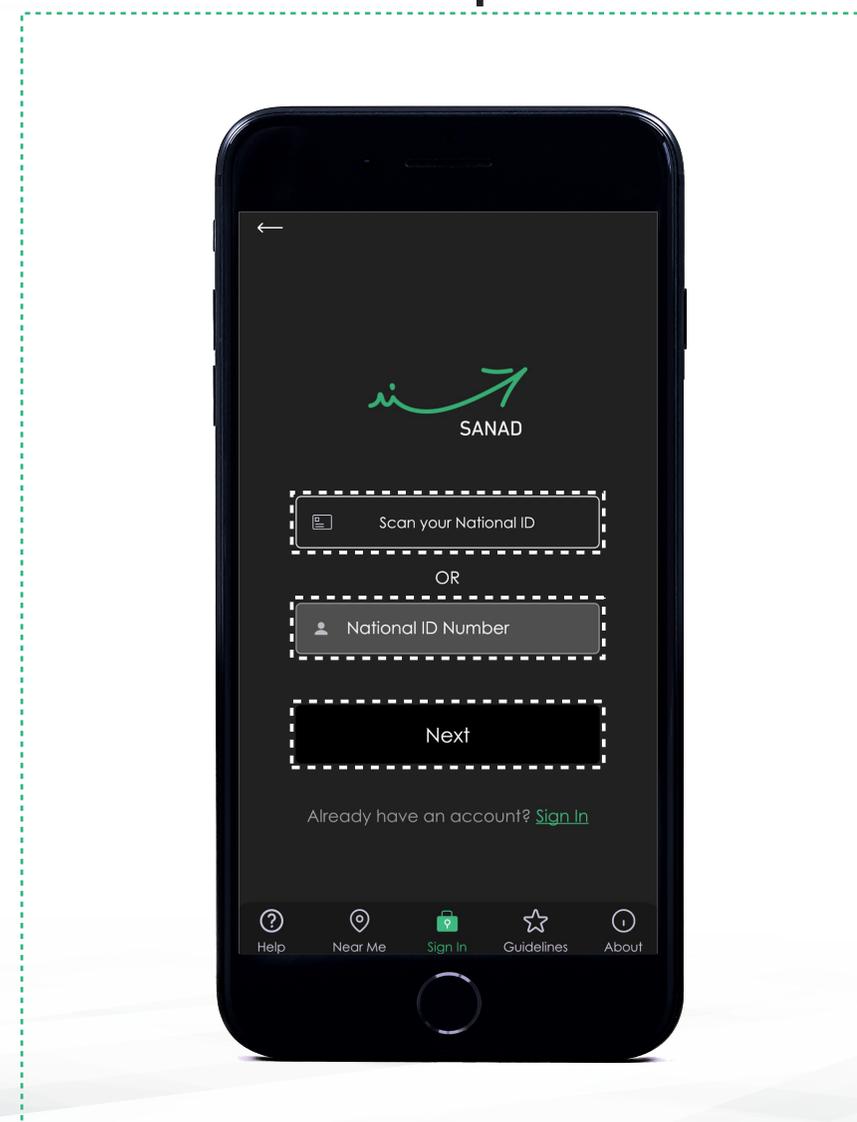
Setup your **Sanad** account

With Digital Identity

03-Click on **“Sign Up”**



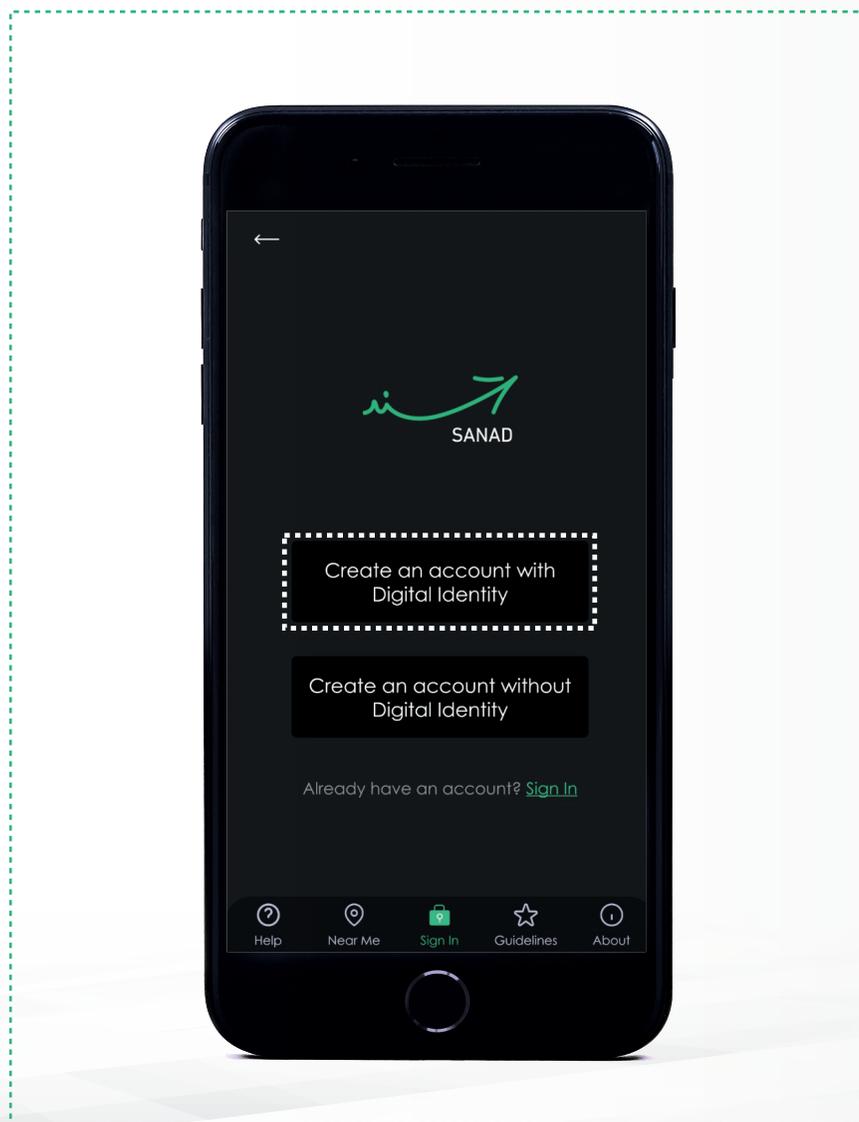
04-Scan or Enter your **National ID** and click on **“Next”** to proceed



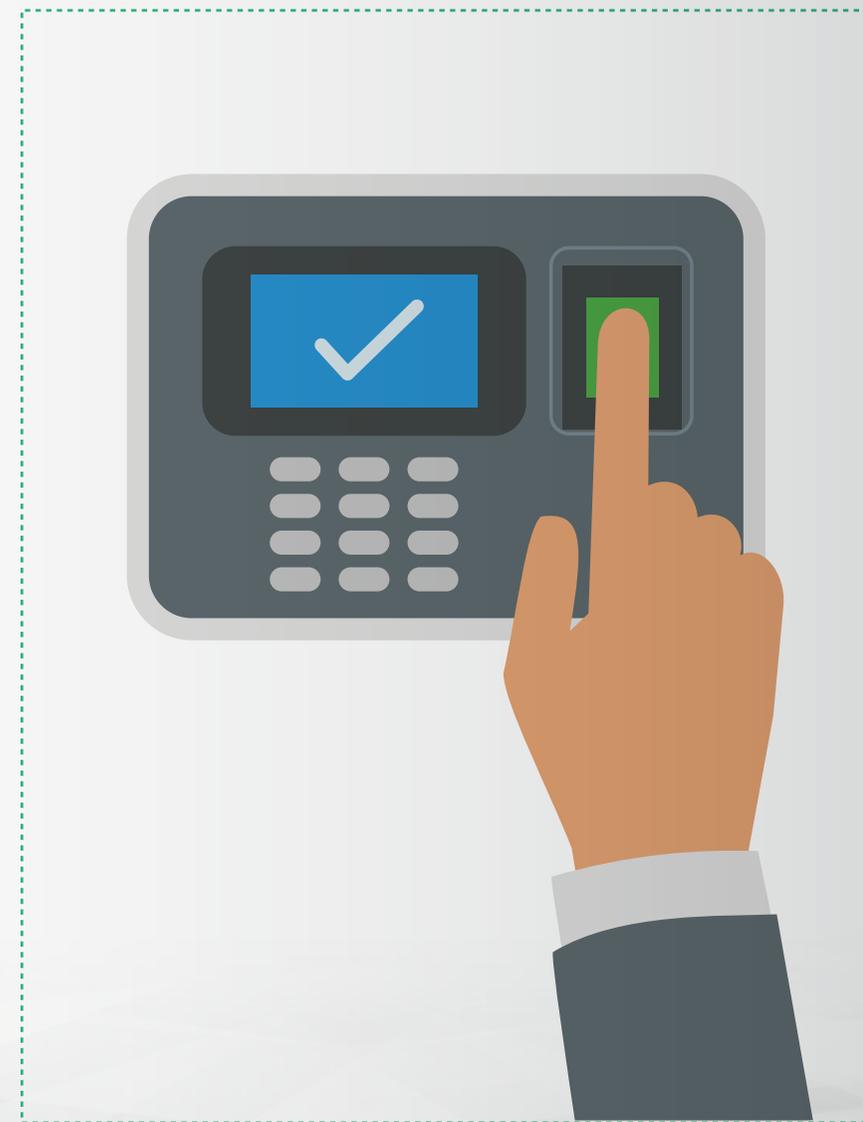
Setup your **Sanad** account

With Digital Identity

05-Click on
“Sign up with Digital Identity”



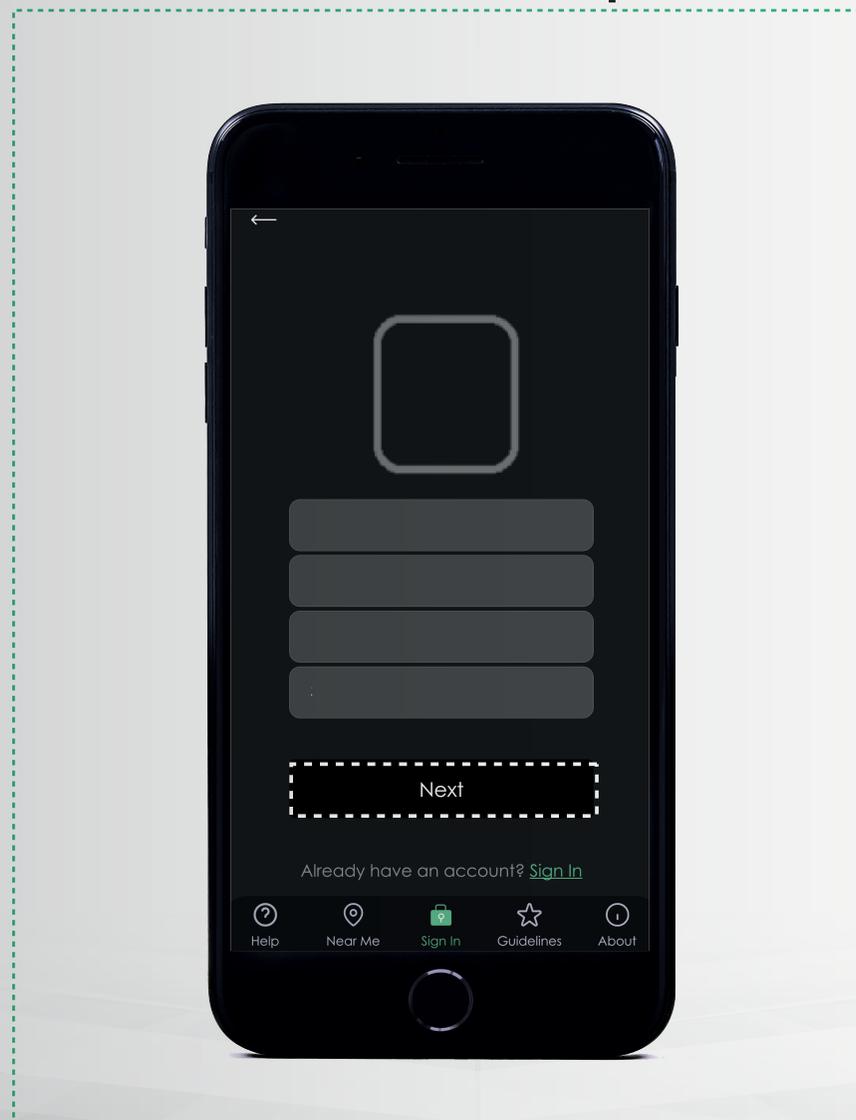
06-Scan your **Fingerprint** and
click on “Next” to proceed



Setup your **Sanad** account

With Digital Identity

07-Verify your **information** and click on “**Next**” to proceed



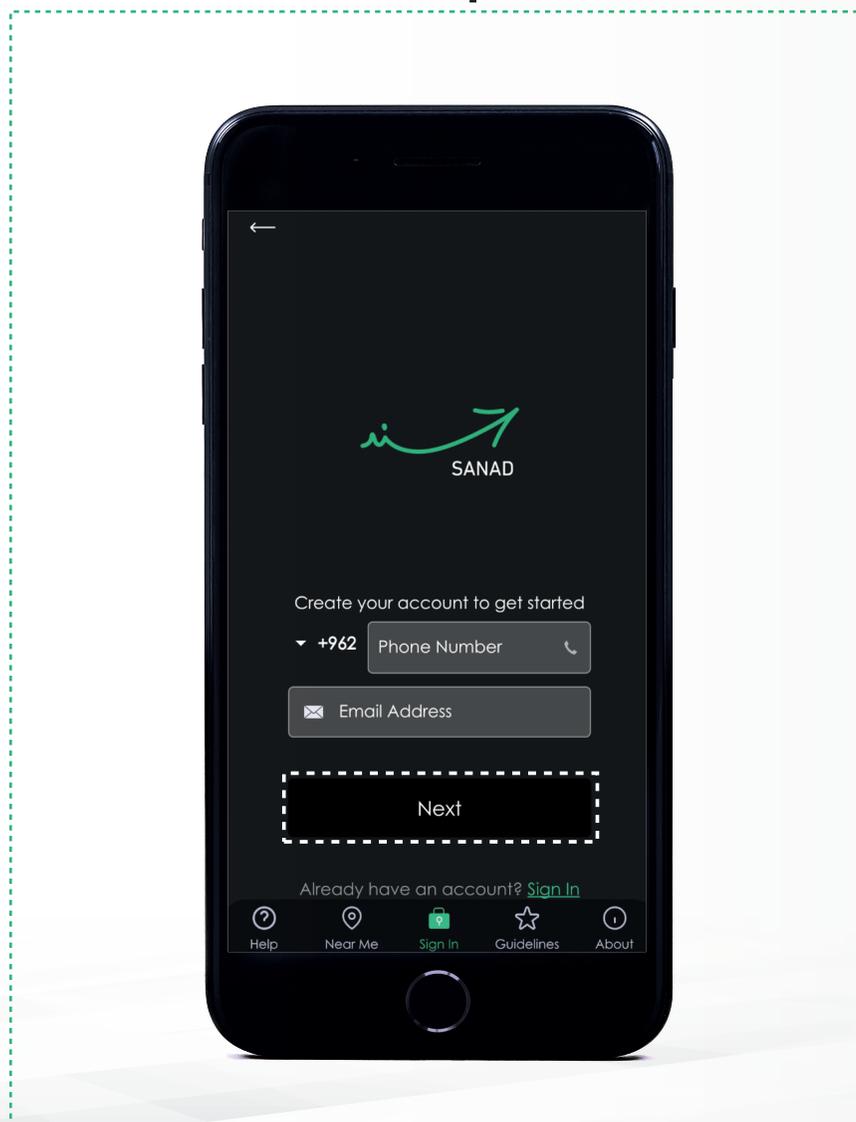
08-Scan the **QR Code** on Sanad station and click on “**Next**” to proceed



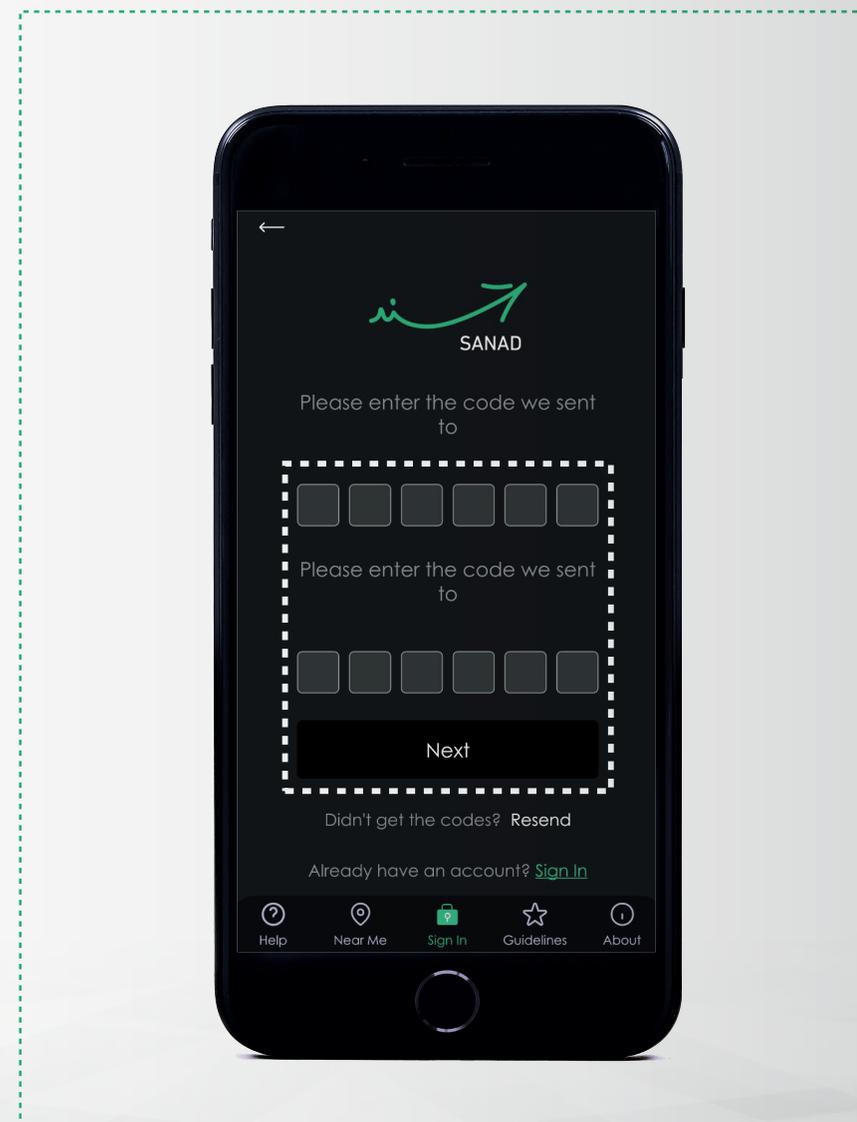
Setup your **Sanad** account

With Digital Identity

9- Enter your **Mobile Number** & **Email Address** and click on **“Next”** to proceed



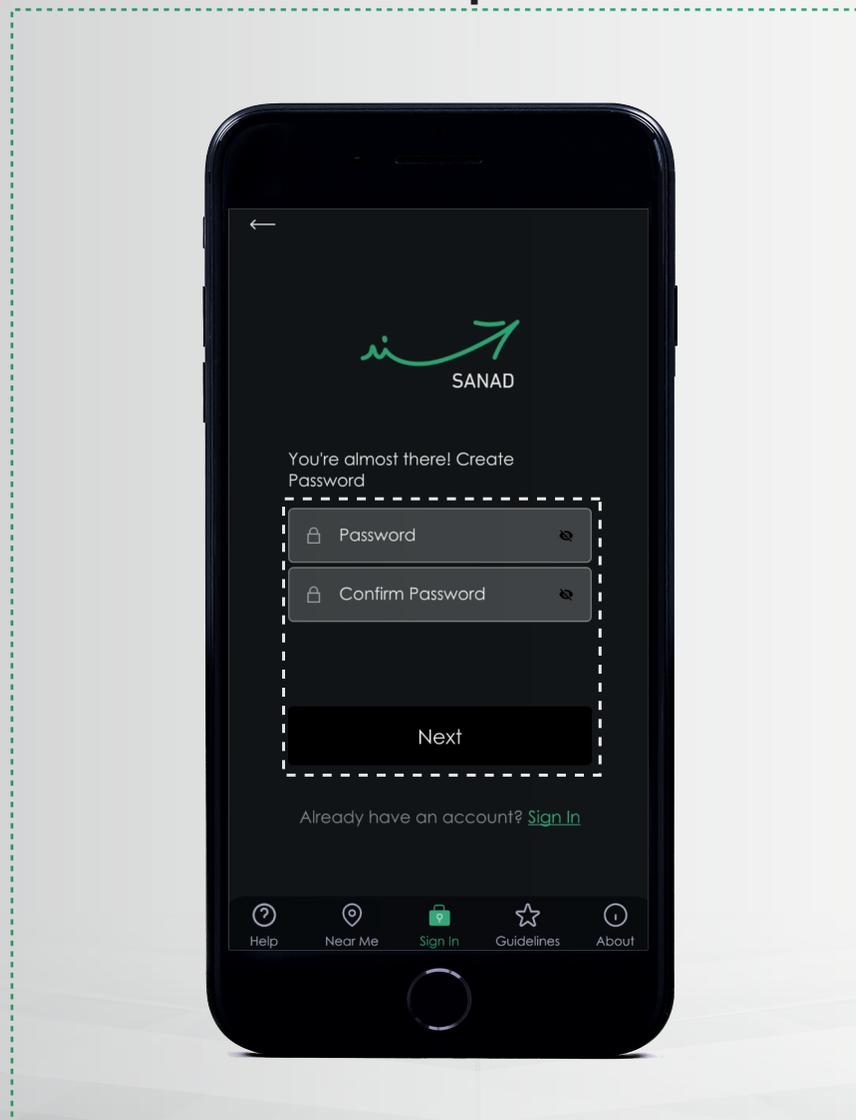
10-Enter the **One-Time Password (OTP)** sent via SMS & Email and click on **“Next”**



Setup your **Sanad** account

With Digital Identity

11-Enter your new **Password** twice and click on **“Next”** to proceed



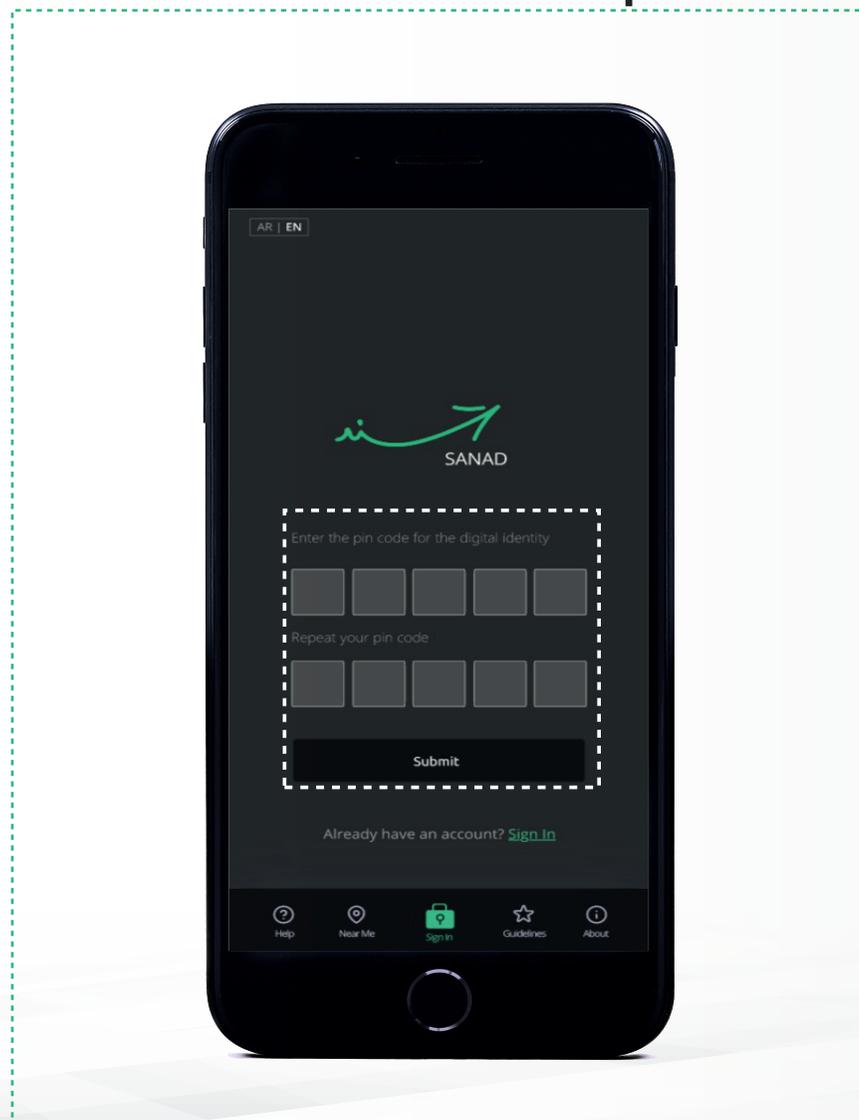
12-Draw your **digital signature** and click on **“Next”** to proceed



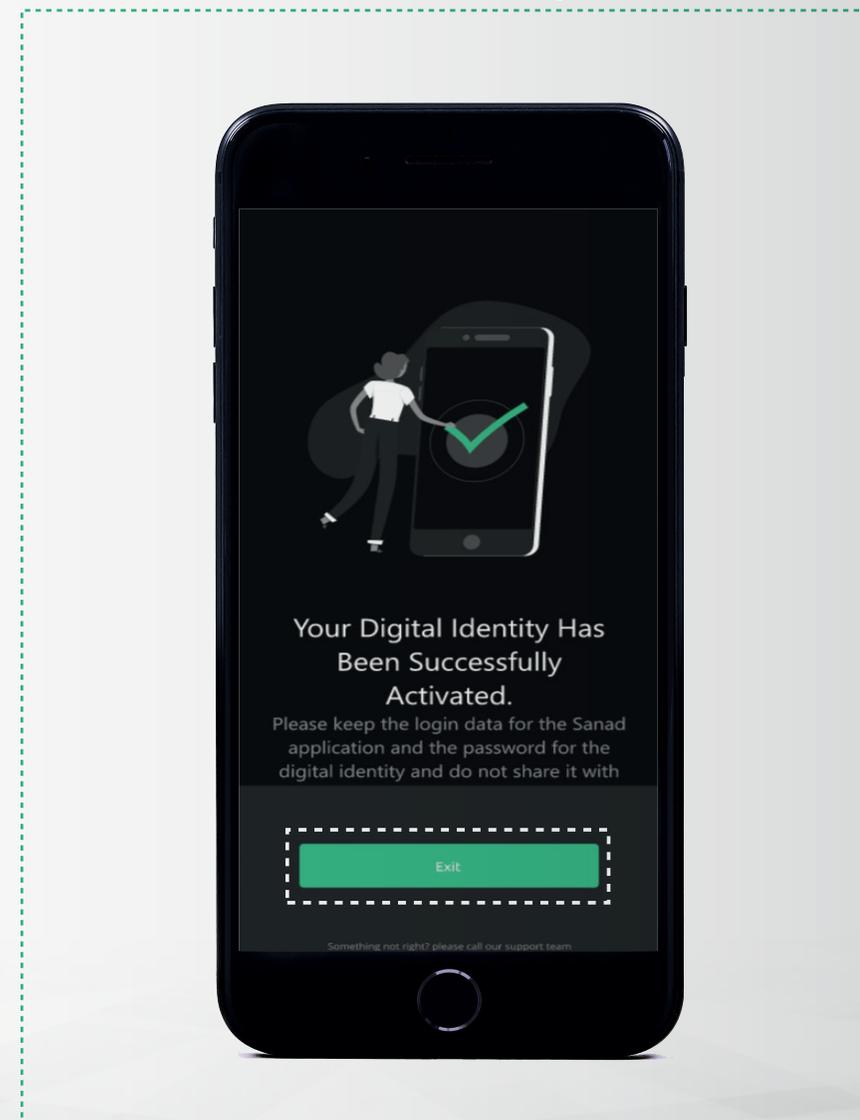
Setup your **Sanad** account

With Digital Identity

13- Enter your **Digital Identity Pin Code** twice and click on **“Submit”** to proceed



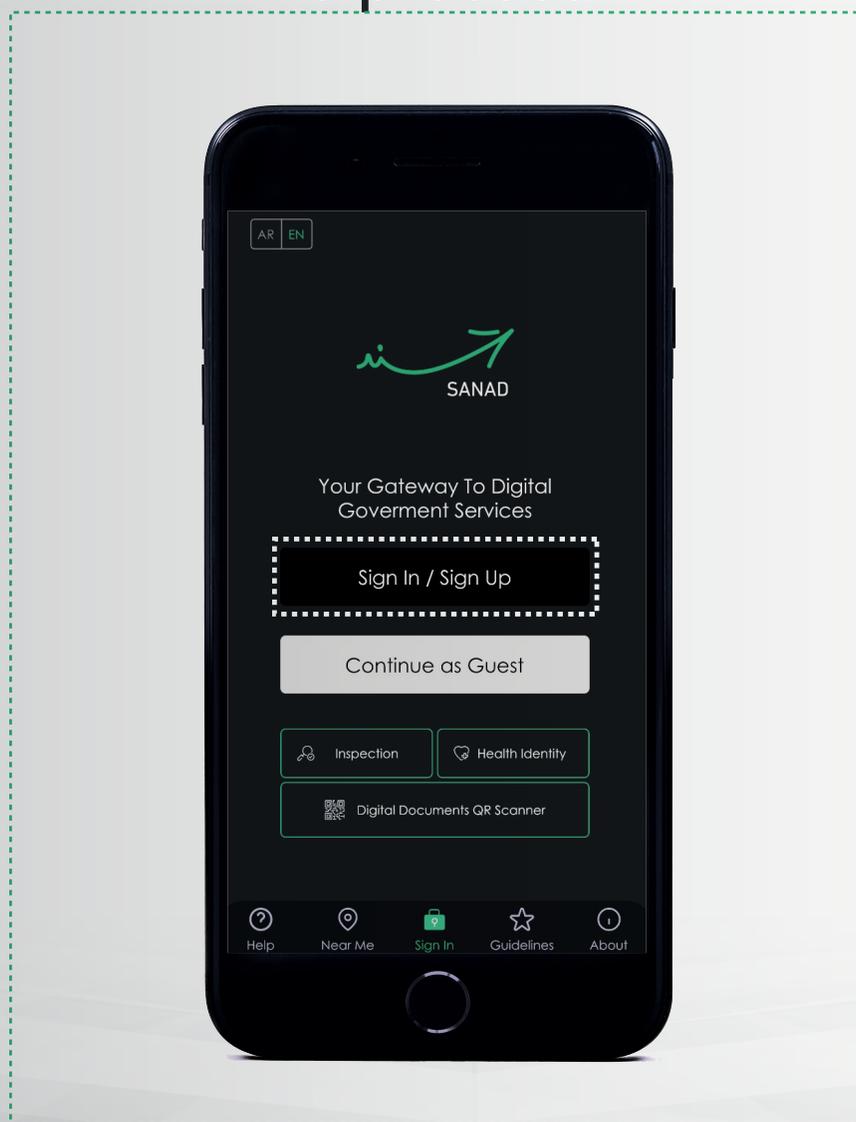
14- Congratulations! Your Sanad account and Digital Identity has been successfully created and ready for use!



Login to your **Sanad** account

With Digital Identity

15-Launch Sanad app and click on “**Sign In / Sign-Up**” to proceed



16-Enter your **National ID & Password** and then click on “**Sign In**” to proceed

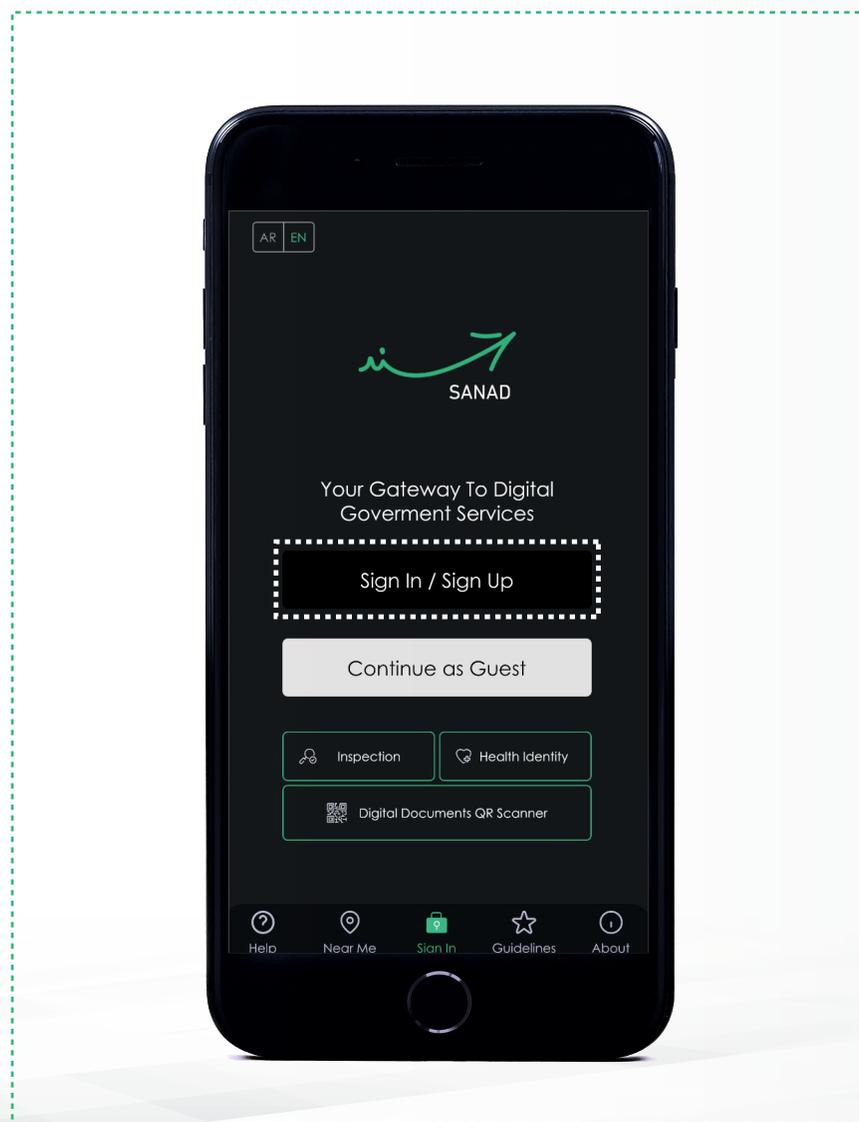


You can also choose to login using your Biometric if you have enabled this feature created

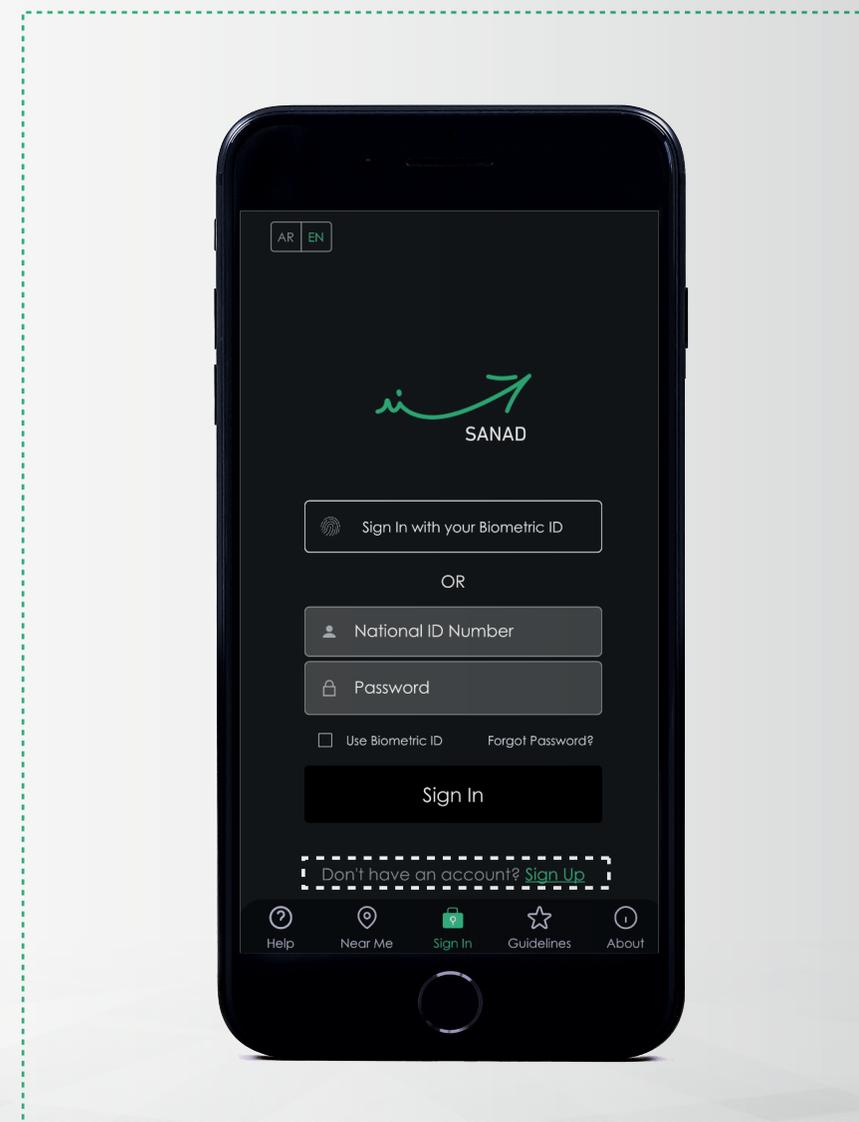
Setup your **Sanad** account

Without Digital Identity

1-Launch **Sanad** app And click on “**Sign In / Sign-Up**”



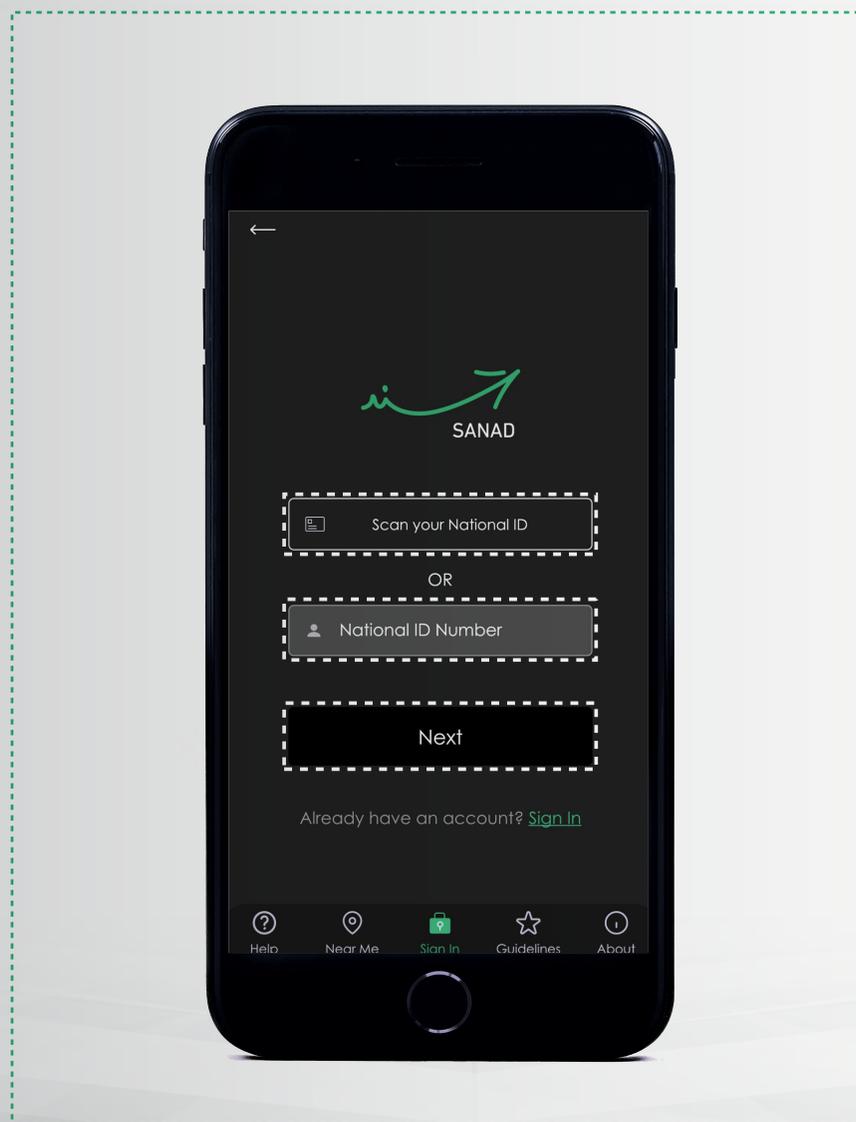
2-Click on “**Sign Up**”



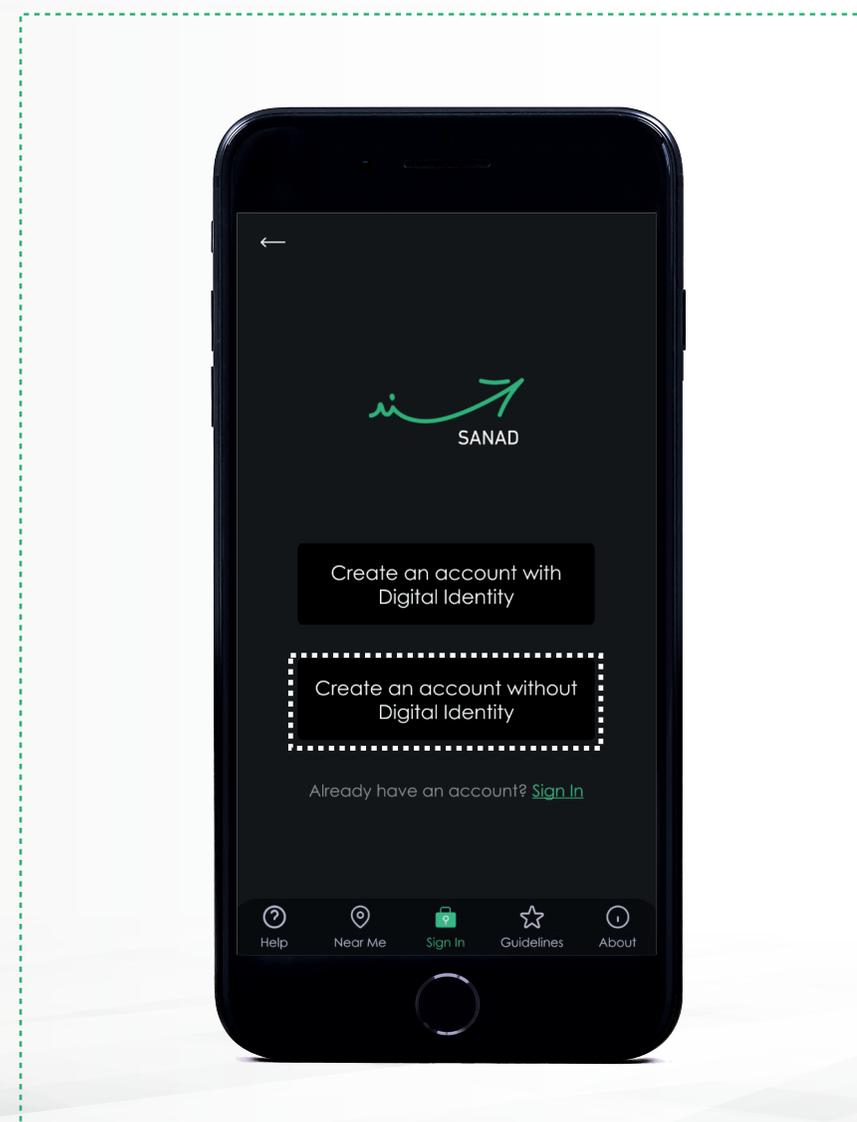
Setup your **Sanad** account

Without Digital Identity

03-Scan or Enter your **National ID** and click on **Next** to proceed



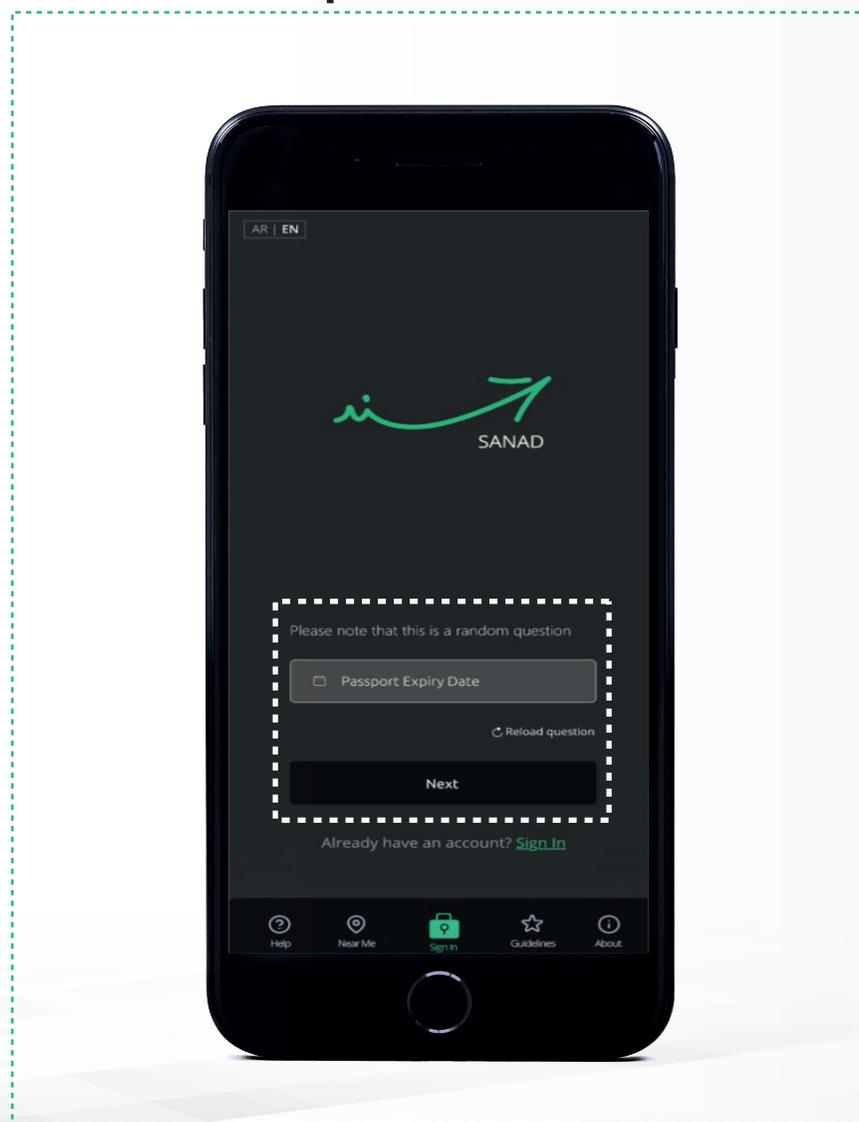
04-Click on **Create an account without Digital Identity** to proceed



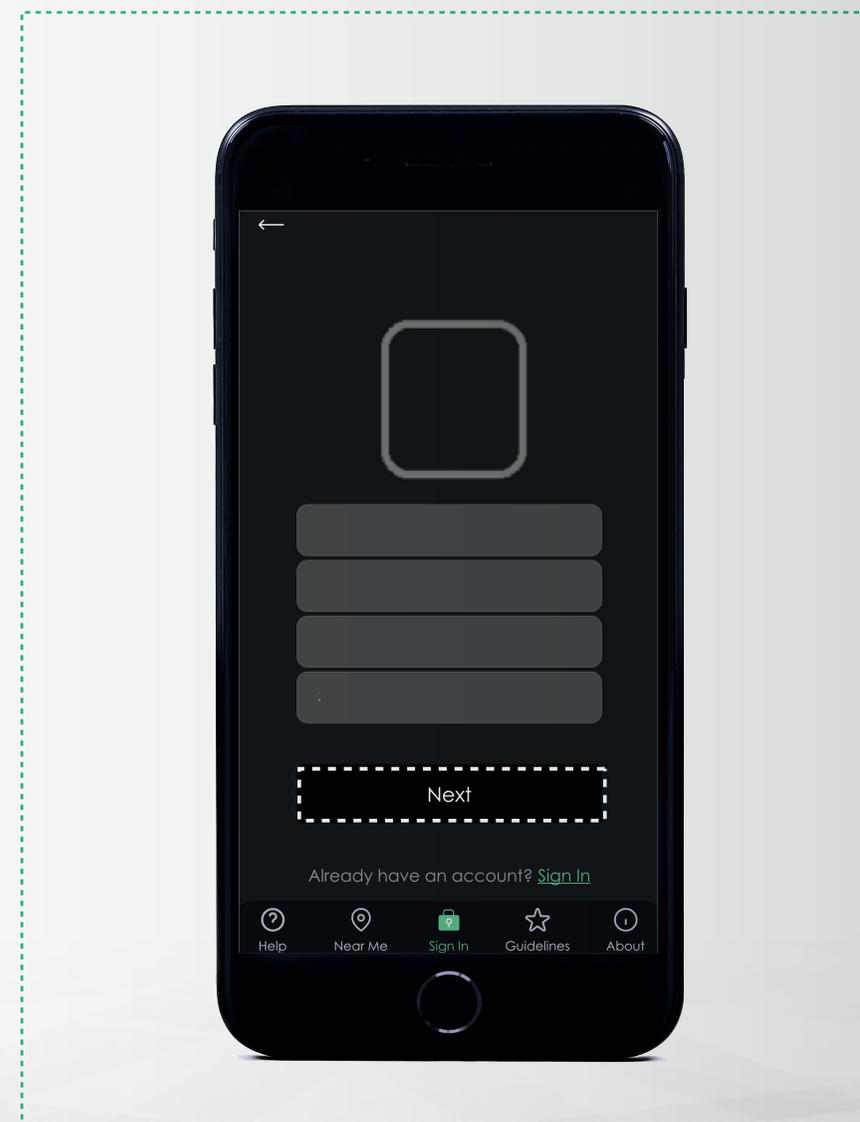
Setup your **Sanad** account

Without Digital Identity

05-Answer the selected question and click on “**Next**” to proceed



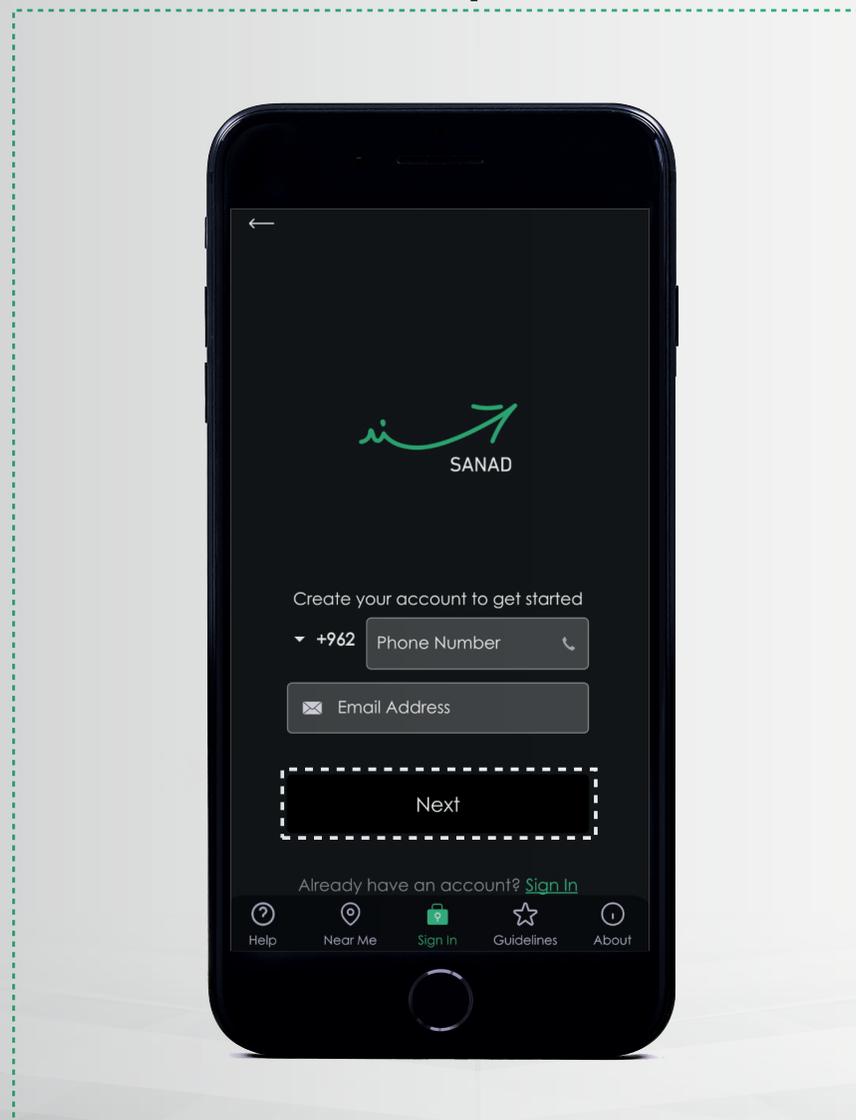
06-Verify your information and click on “**Next**” to proceed



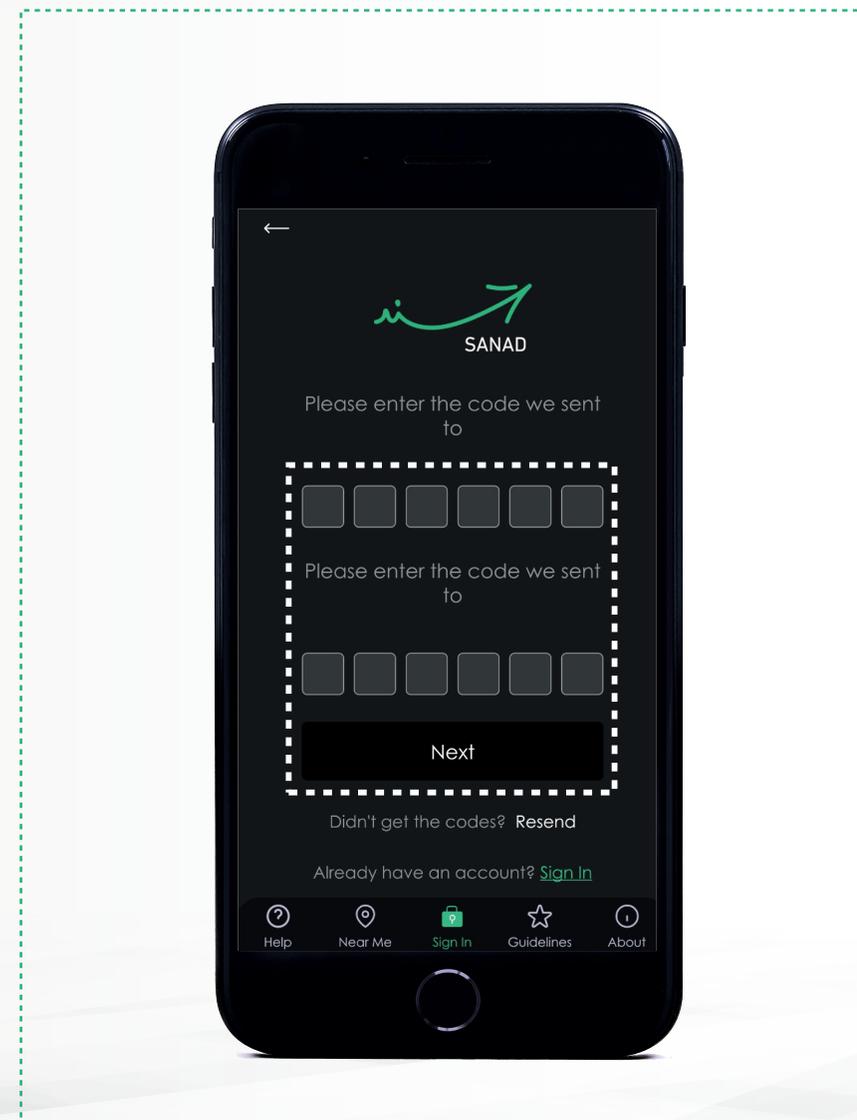
Setup your **Sanad** account

Without Digital Identity

07-Enter your **Mobile Number** & **Email Address** and click on **“Next”** to proceed



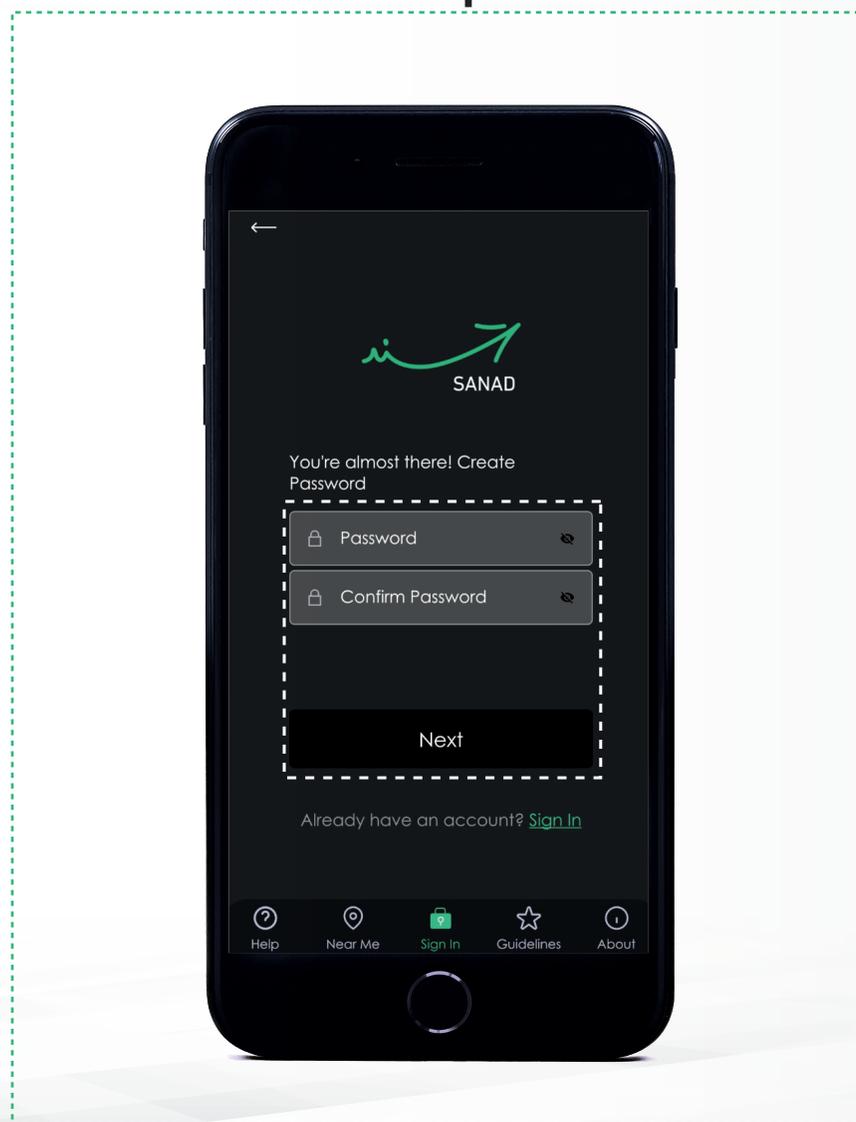
08-Enter the **One-Time Password (OTP)** sent via SMS & Email and click on **“Next”**



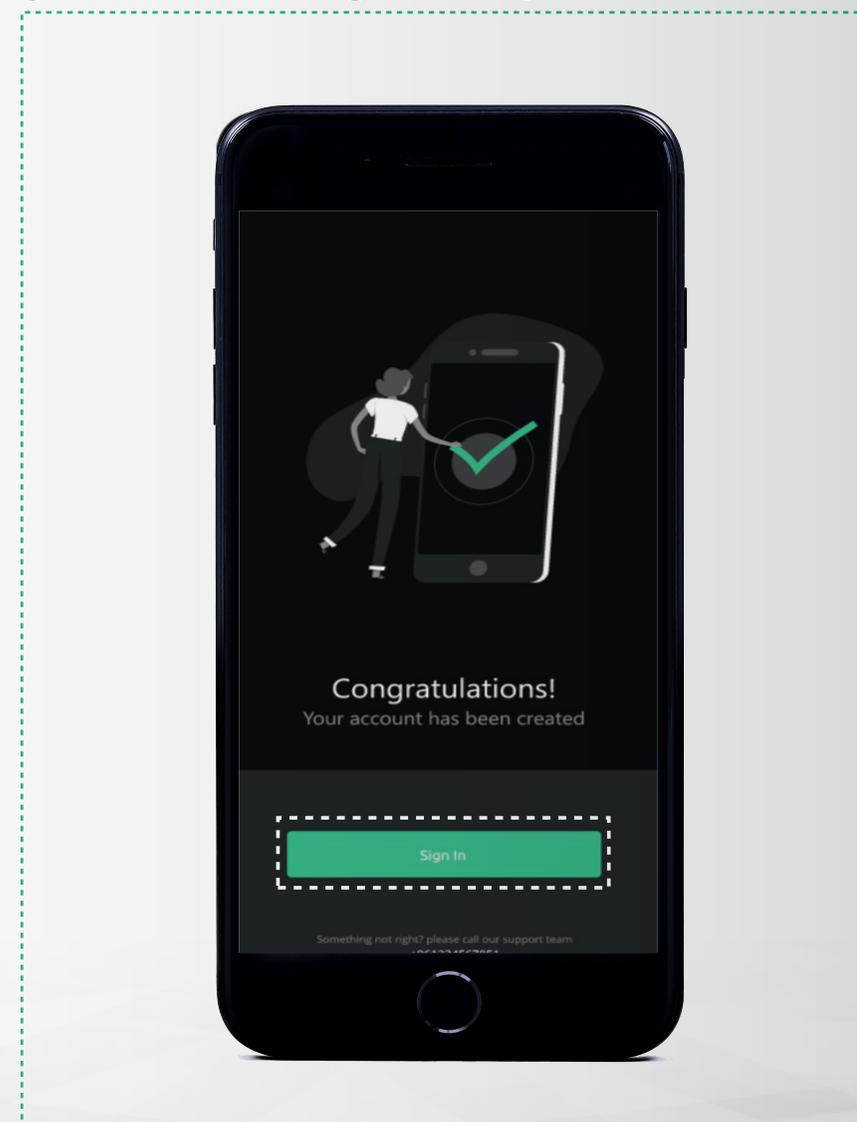
Setup your **Sanad** account

Without Digital Identity

09-Enter **your new Password** twice and click on **“Next”** to proceed



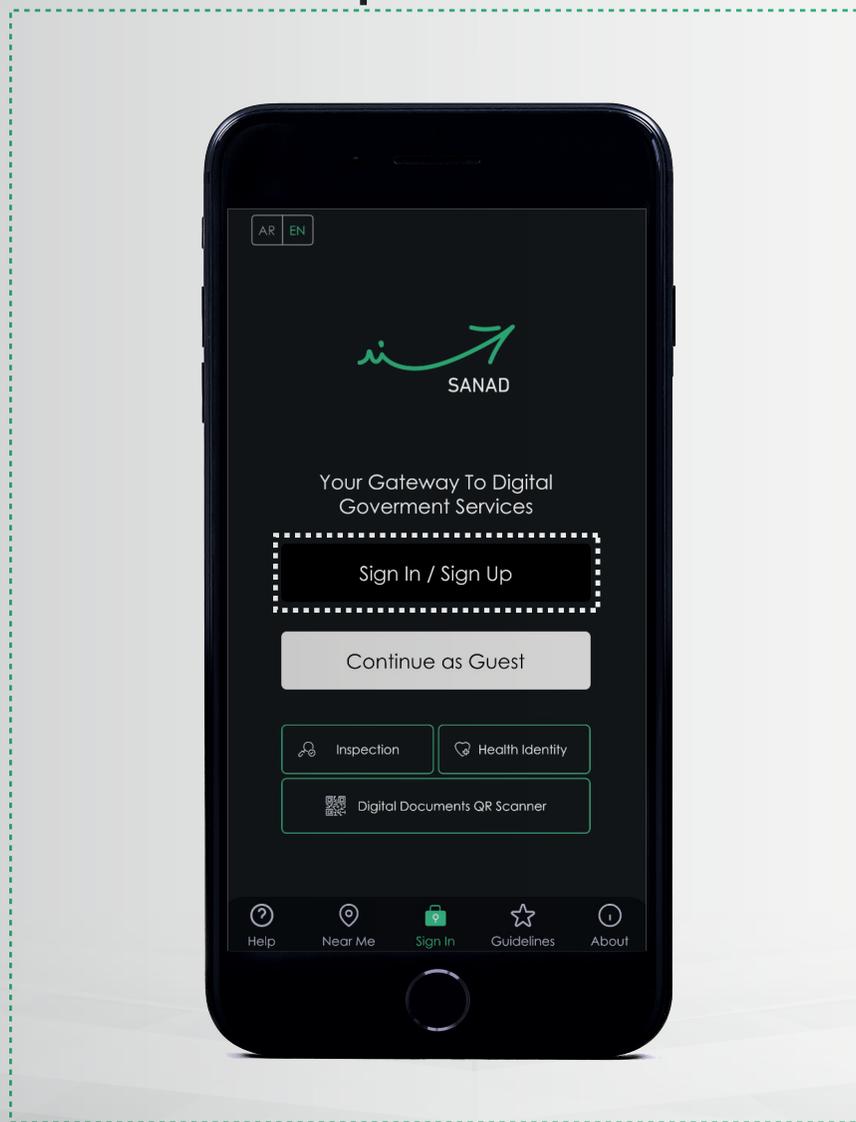
10-Congratulations! Your Sanad account has been successfully created and ready for use! Click on **“Sign In”** to login to your account.



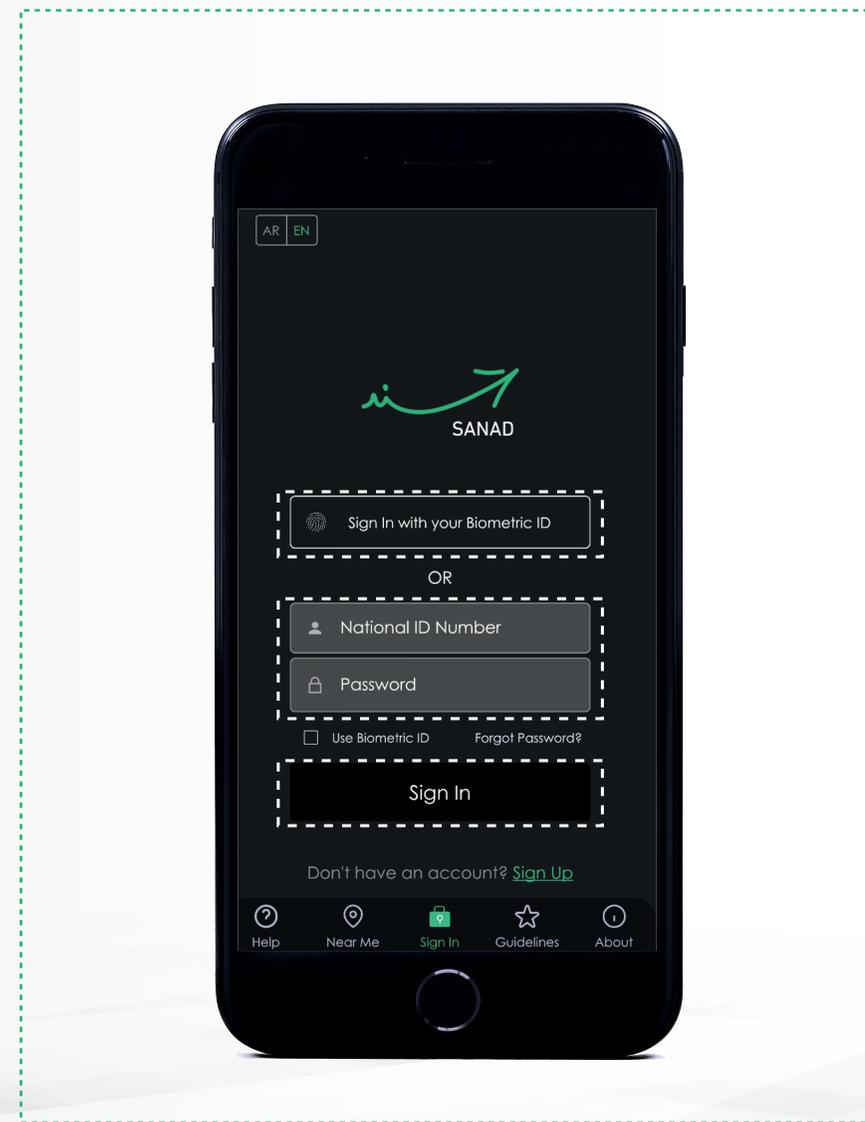
Login to your **Sanad** account

Without Digital Identity

11-Launch Sanad app and click on “**Sign In / Sign-Up**” to proceed



12-Enter your **National ID & Password** and then click on “**Sign In**” to proceed



You can also choose to login using your Biometric if you have enabled this feature